

Summer 2024 Survey

The North Douglas Library District wants your feedback! **Whether you currently use the library or not, we'd like to hear from you.** This survey includes questions about the North Douglas Library District's value and importance to the community, your satisfaction with library services and programs, and community needs, interests, and wishes as we plan for the future.

Survey answers are anonymous and all questions are optional. Any information collected will only be used in aggregate form (meaning there will be no identifiable information). For example: "Survey respondents 65 and older were most likely to visit the library to attend a program while survey respondents visiting as a family were most likely to check out materials" or "70% of survey respondents typically find out about library news and programs from library staff". Survey results will help the North Douglas Library District customize programs, resources, and services to community interest and need.

This survey will take approximately 20 minutes to complete and will accept responses from June 1, 2024 through September 30, 2024. If you have questions about the survey, please contact Katrina Johns (541-836-2648 or katrina@ndld.org).

Upon completion of this survey all participants may choose to enter to win one (1) of ten (10) \$50 gift cards to local businesses. Participation is optional and contact information is collected separately from survey data. Winners will be announced in October 2024.

Household

The North Douglas Library District works to provide services equitably in our community. Questions in this section help us make sure our survey responses are representative of our entire community. Learn more about the North Douglas Library District service area at <https://www.ndld.org/library-cards>.

1. Do you live in the North Douglas Library District?

- Yes
- No
- Not sure

2. In what region of the North Douglas Library District do you live?

- | | |
|---|---|
| <input type="checkbox"/> Within the City of Drain limits | <input type="checkbox"/> Curtin |
| <input type="checkbox"/> Within the City of Drain's urban growth boundary | <input type="checkbox"/> I live outside of the North Douglas Library District |
| <input type="checkbox"/> Rural | <input type="checkbox"/> Other: _____ |

Summer 2024 Survey

3. How old are you? (For families: please select the age of the family member filling out this survey)

- | | |
|--------------------------------------|--------------------------------------|
| <input type="checkbox"/> 12 or under | <input type="checkbox"/> 35-64 |
| <input type="checkbox"/> 13-18 | <input type="checkbox"/> 65 or older |
| <input type="checkbox"/> 19-34 | |

4. Do you, or someone in your household, have a North Douglas Library District card?

- | | |
|---------------------------------------|--|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No (never have) |
| <input type="checkbox"/> No (used to) | <input type="checkbox"/> Not sure |

5. What type of NDLD card do you have?

- | | |
|---|--|
| <input type="checkbox"/> In District | <input type="checkbox"/> Yoncalla Passport Card |
| <input type="checkbox"/> Out of District (full card) | <input type="checkbox"/> Digital-only card |
| <input type="checkbox"/> Student | <input type="checkbox"/> Not sure |
| <input type="checkbox"/> Oregon Library Passport Card | <input type="checkbox"/> I don't have an NDLD card |
| <input type="checkbox"/> Elkton Passport Card | |

6. Do you consider your household to be a North Douglas Library District user?

- Yes
 No
 Not sure

7. What is the primary language spoken in your home? _____

8. Does your household speak (or is currently learning) additional languages?

9. Are you...?

- | | |
|---|--|
| <input type="checkbox"/> Asian | <input type="checkbox"/> Native Hawaiian or Pacific Islander |
| <input type="checkbox"/> Black | <input type="checkbox"/> White |
| <input type="checkbox"/> Hispanic or Latinx | <input type="checkbox"/> Another race: _____ |
| <input type="checkbox"/> Native American or Alaska Native | <input type="checkbox"/> Prefer not to answer |

Summer 2024 Survey

10. What is the highest level of education you've completed?

- | | |
|--|--|
| <input type="checkbox"/> Currently a K-12 student | <input type="checkbox"/> Bachelor's degree, technical certificate, or equivalent |
| <input type="checkbox"/> High School diploma or equivalent | <input type="checkbox"/> Master's degree |
| <input type="checkbox"/> Some college | <input type="checkbox"/> Ph.D. |
| | <input type="checkbox"/> Prefer not to answer |

11. Do you consider your household. . .? (Select all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Employed full time (35 or more hours per week at your primary job) | <input type="checkbox"/> Unemployed and not currently looking for work |
| <input type="checkbox"/> Employed part time (up to 34 hours per week at your primary job) | <input type="checkbox"/> Student |
| <input type="checkbox"/> Self-employed | <input type="checkbox"/> Retired |
| <input type="checkbox"/> Unemployed and currently looking for work | <input type="checkbox"/> Homemaker |
| | <input type="checkbox"/> Unable to work |
| | <input type="checkbox"/> Other: _____ |
| | <input type="checkbox"/> Prefer not to answer |

12. How would you describe your household? (Select all that apply)

- | | |
|--|--|
| <input type="checkbox"/> Babies (PreK and younger) | <input type="checkbox"/> Adult (19 through 64) |
| <input type="checkbox"/> Children (K through 5th grades) | <input type="checkbox"/> Senior (65 and older) |
| <input type="checkbox"/> Teens (6th through 12th grades) | |

North Douglas Community and the Value and Role of Library

1. How valuable is the library to your community?

- Very Valuable
- Valuable
- Not Valuable
- Not sure

Summer 2024 Survey

2. How valuable is the library to you and your household?

- Very Valuable
- Valuable
- Not Valuable
- Not sure

3. What is your favorite part about the North Douglas Library District, or one thing the North Douglas Library District currently does very well?

4. What is your least favorite thing about the North Douglas Library District, or one thing the North Douglas Library District could improve on?

5. Libraries can serve many functions in a community. The following is a list of the services and/or roles the North Douglas Library District currently provides. For each, please think about how important the service or role is to your community as a whole, not just to you and your household.

	Very Important	Important	Not Important	Not Sure
Promotes children’s literacy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Serves as a social space where community members can gather and make connections with each other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encourages preschool children to play, read, and learn	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encourages school-aged children to play, read, and learn	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encourages teens to gather, read, and learn	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encourages adults to gather, read, and learn	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encourages seniors to gather, read, and learn	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supports the educational success of children and teens	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Summer 2024 Survey

	Very Important	Important	Not Important	Not Sure
Supports the education success of adults	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helps community members find and access community resources, organizations, and services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provides services to community members experiencing difficulties (ie. job loss, food insecurity, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provides classes and resources to help community members develop job skills, write resumes, and search and apply for jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provides access to technology	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provides classes and resources to help community members develop skills and explore hobbies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Teaches and promotes skills to find, evaluate, and use news and information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provides a place for civic engagement where the community can learn what is going on locally, regionally, and nationally	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promotes volunteerism and sense of community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. Are there any other roles the NDLD should provide in our community?

Library Use and Culture

1. During the past 12 months has anyone in your household visited the North Douglas Library District's Mildred Whipple Library?

- Yes
- No
- Not sure

Summer 2024 Survey

2. How often do you visit the library?

- | | |
|---|---|
| <input type="checkbox"/> Daily/Several times a week | <input type="checkbox"/> A few times a year |
| <input type="checkbox"/> Several times a month | <input type="checkbox"/> Never |
| <input type="checkbox"/> About once a month | <input type="checkbox"/> Other: _____ |
| <input type="checkbox"/> Seasonally | |

3. Why do you visit the library? (Select all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Technology access | <input type="checkbox"/> Quiet space |
| <input type="checkbox"/> Meeting & study space | <input type="checkbox"/> Borrow materials |
| <input type="checkbox"/> Attend children programs | <input type="checkbox"/> I don't visit the library |
| <input type="checkbox"/> Attend teen programs | <input type="checkbox"/> Other: _____ |
| <input type="checkbox"/> Attend adult programs | |

4. If you do not visit the library, why not? (Select all that apply)

- | | |
|--|--|
| <input type="checkbox"/> My household only uses electronic resources | <input type="checkbox"/> Parking at the library is inconvenient |
| <input type="checkbox"/> The library does not have materials my household is interested in | <input type="checkbox"/> My household visits libraries other than NDLD |
| <input type="checkbox"/> The library does not offer programs my household is interested in | <input type="checkbox"/> Items I want are not available |
| <input type="checkbox"/> Not aware of what services the library offers | <input type="checkbox"/> My household prefers to buy books |
| <input type="checkbox"/> Library hours are not convenient | <input type="checkbox"/> My household uses the Internet at home |
| <input type="checkbox"/> Library location is not convenient | <input type="checkbox"/> My household doesn't currently have the time to visit |
| <input type="checkbox"/> Transportation to the library is challenging | <input type="checkbox"/> I don't use libraries currently |
| | <input type="checkbox"/> Other: _____ |

Summer 2024 Survey

5. Which of the following are important to you when visiting the library? (Select all that apply)

- | | |
|--|---|
| <input type="checkbox"/> Clean facility
<input type="checkbox"/> Friendly and knowledgeable library staff
<input type="checkbox"/> Technology assistance
<input type="checkbox"/> Technology access
<input type="checkbox"/> Quiet work or study space
<input type="checkbox"/> School curriculum & education support | <input type="checkbox"/> Material availability (for example, finding the book you'd like to borrow on the shelf)
<input type="checkbox"/> A safe and welcoming environment
<input type="checkbox"/> Hands on crafts and/or programs
<input type="checkbox"/> Ability to find something new to explore (such as a book, topic, or program)
<input type="checkbox"/> Other: _____ |
|--|---|

Library Access, Services, and Resources

1. How familiar are you with the following library services & resources?

	Very Familiar	Somewhat Familiar	Not Familiar	Not Sure
Free 24/7 wifi	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public computers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Laptop checkout	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Printing, scanning, & copying services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Free 10 pages of printing per visit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Libraries of Oregon professional Gale databases	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library2Go digital ebooks & audiobooks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reciprocal borrowing with Roseburg Public Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Oregon Library Passport program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
North Douglas local history collection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Language learning support (books and materials in multiple languages to increase fluency)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Libros en Espanol	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kindle ereaders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fiction, nonfiction, & graphic novels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Large print titles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DVDs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Summer 2024 Survey

	Very Familiar	Somewhat Familiar	Not Familiar	Not Sure
Music CDs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Video games	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Books on CD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Magazines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local newspapers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Board games & puzzles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Monthly book delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dolly Parton Imagination Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
State Library of Oregon's Talking Book & Braille Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Friends of the Mildred Whipple Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Programs for children & youth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Programs for teens	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Programs for adults & seniors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Teen volunteer & leadership program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adult volunteer program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Free clothes closet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
User-requested purchase suggestions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mildred Whipple Library Seed Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library of Things (non book-related items, such as take-home program kits, stuffed animal checkout, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prioritized staff training to remain updated & informed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How often do you use library services and/or resources?

- Daily/Several times a week
- Several times a month
- About once a month
- Seasonally
- A few times a year
- Never
- Other: _____

Summer 2024 Survey

3. Please think about things you and your household would like to do at the library: (Select all that apply)

- Borrowing materials from the library, such as books, videos, e-books, or media
- Learning about something, such as by taking a class or attending a lecture
- Learning how to do something, such as learning a language or a craft, learning about woodworking or cooking, etc.
- Learning through technology, such as computers; or through online resources, such as the State Library of Oregon's Gale databases
- Opportunities to meet other community members; for instance, through book discussions, social clubs, or travel opportunities
- Opportunities to serve the community; for instance, volunteering or participating in community projects
- Other: _____

4. Regardless of the existing library hours, what day(s) and time(s) would your household want to use the library in the next year?

	Early morning (8 AM -10 AM)	Morning (10 AM - 12 PM)	Midday (12 PM - 2 PM)	Afternoon (2 PM - 4 PM)	Late afternoon (4 PM - 6 PM)	Evening (6 PM - 8 PM)
Monday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tuesday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wednesday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Thursday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Friday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Saturday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sunday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. How satisfied is your household with the following library services and/or resources?

	Very Satisfied	Satisfied	Not Satisfied	Don't Use
Library hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wait times for physical materials	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Summer 2024 Survey

	Very Satisfied	Satisfied	Not Satisfied	Don't Use
Wait times for digital materials	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library outreach services outside of the Mildred Whipple Library building (such as Pop-Up library services in Curtin or school visits)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff knowledge and assistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Technology access and resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Physical collections for children (board books, early readers, picture books)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Physical collections for youth (chapter books for elementary and middle school-level readers)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Physical collections for teens	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Physical collections for adults & seniors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Digital collections (digital collections are maintained through the Oregon Library Consortium)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Children & youth programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Teen programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adult & senior programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library atmosphere	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Use of space within the library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library furniture	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. What library services and/or resources would you like to see improved or expanded?

7. Is the library accessible to you and your household, and is each household member's needs adequately supported at the library?

Summer 2024 Survey

8. What could the library do to make the building more accessible to our community (for example, in terms of: age, gender, race, mobility, sensory, etc.)?

9. What could the library do to make our material collections (physical books, DVDs, digital books, etc.) more accessible to our community?

10. Is there anything else the library could do to make the North Douglas Library District more accessible to our community?

Information and Technology

1. How do you typically find out about library news and programs? (Select all that apply)

- | | |
|--|--|
| <input type="checkbox"/> Library website | <input type="checkbox"/> Word of mouth |
| <input type="checkbox"/> Library staff | <input type="checkbox"/> Signs or flyers |
| <input type="checkbox"/> Social media | <input type="checkbox"/> Not sure |
| <input type="checkbox"/> Newspaper | |

2. During the past 12 months, has anyone in your household visited the North Douglas Library District's website (<https://ndld.org>)?

- Yes
- No
- Not sure

Summer 2024 Survey

3. If you selected “Yes” above, during the past 12 months how often have the people in your household visited the website?
- Several times a week About once a month
- About once a week A few times a year or less
- Every 2 to 3 weeks Not sure
4. If you selected “No” above, why hasn’t your household visited the North Douglas Library District website in the past 12 months? (Select all that apply)
- Not aware of the library’s website
- Not aware of what materials and services are offered through the library website
- My household prefers to use physical books and materials (magazines, videos, research resources, etc.)
- The library website does not have the materials or services we are interested in
- My household does not have access to a computer/device to access the internet
- My household does not have internet access
- Other: _____
5. When you need information about the North Douglas Library District or Mildred Whipple Library, how easy or difficult is it for you to find the information you are looking for?
- Very easy Very difficult
- Somewhat easy Do not look for information about the library
- Somewhat difficult
6. During the past 12 months, has anyone in your household used one of the library’s digital resources (such as Gale databases, Library2Go, online catalog, etc.)?
- Yes
- No
- Not sure
7. Which, if any, of the library’s digital resources has your household used in the past 12 months? (Select all that apply)
- Gale databases

Summer 2024 Survey

- Library2Go
- Online catalog (<https://ndld.bliblionix.com/catalog/>)
- I have not used any of these resources
- Other: _____

Library and Community Wish List

1. Which enhancements would increase your satisfaction with the library? (Select all that apply)

- | | |
|--|---|
| <input type="checkbox"/> Increased resource and/or database training for library users | <input type="checkbox"/> Expanded physical collections for adults & seniors |
| <input type="checkbox"/> Shorter wait times for physical materials | <input type="checkbox"/> Expanded digital collections |
| <input type="checkbox"/> Shorter wait times for digital materials | <input type="checkbox"/> More programs for children & youth |
| <input type="checkbox"/> Library outreach services outside of the City of Drain (such as Pop-Up library services in Curtin or school visits) | <input type="checkbox"/> More programs for teens |
| <input type="checkbox"/> Additional training for staff | <input type="checkbox"/> More programs for adults |
| <input type="checkbox"/> Expanded technology access and resources | <input type="checkbox"/> More programs for seniors |
| <input type="checkbox"/> Expanded physical collections for children (board books, early readers, picture books) | <input type="checkbox"/> More accessible parking |
| <input type="checkbox"/> Expanded physical collections for youth (chapter books for elementary and middle school-level readers) | <input type="checkbox"/> Expanded online database access |
| <input type="checkbox"/> Expanded physical collections for teens | <input type="checkbox"/> Atmosphere |
| | <input type="checkbox"/> More space for books & materials |
| | <input type="checkbox"/> More space for programs |
| | <input type="checkbox"/> More space for gathering |
| | <input type="checkbox"/> Updated library furniture |
| | <input type="checkbox"/> Other: _____ |

Summer 2024 Survey

2. If you answered yes to any of the above options, do you have specific focus areas in mind? (ie. Which collections would you like to see enhanced? Which programs would you like to see added? How would you like the library's atmosphere to improve?)

3. What programs, resources, or services do you think this community would benefit from?

4. Looking forward and thinking outside of the box, what would you like to see be possible at the library?

5. When it comes to the future of the North Douglas community, what do you most hope for?

6. When it comes to the future of the North Douglas community, what are you most concerned about?

Summer 2024 Survey

Final Thoughts

1. Please answer the following statements to the best of your knowledge of the North Douglas Library District. Even if you don't use the library, please answer based on what you know or have heard about it.

	Yes	No	Not Sure
My household feels welcome at the library.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My household feels comfortable visiting and using the library.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library staff treat everyone with kindness, fairness, and equality.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My household feels comfortable navigating the library to find books and other materials.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The library provides physical materials my household can't access elsewhere.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The library provides services and resources my household can't access elsewhere.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The library provides digital materials my household can't access elsewhere.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My household knows how to use the services and resources provided by the library.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My household is comfortable suggesting purchases to the library (such as books).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My household is comfortable suggesting new, or suggesting improvements to existing, services or resources to the library.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. If you responded "No" to any of the above statements, please elaborate if you feel comfortable doing so:

Summer 2024 Survey

3. Overall, how do you rate the North Douglas Library District?

- Excellent
- Good
- Needs improvement

4. Please elaborate if you feel comfortable doing so:

Thank you for your feedback! When combined with other survey responses, this information will help the North Douglas Library District customize our programs, resources, and services to our community's interests and needs as we plan for the future. To learn more about the North Douglas Library District - including our history, statistics, current events, how to get involved, and more - visit <https://www.ndld.org/>.

If you would like to be involved in future planning, or if you would like to be entered into the gift card drawing, please fill out the questions on the next page. Contact information will be detached from this form and stored in a separate secure location.

Summer 2024 Survey

1. **Want to be involved in future planning? Sign up here!** By providing my name and contact information I consent to the North Douglas Library District adding my contact information to North Douglas Library District/Mildred Whipple Library Strategic Plan meetings.

Full Name: _____

Phone or Email: _____

2. **If you would like to be entered into the gift card drawing, please leave your name and contact information below.** Winners will be contacted in October 2024. Participants under 18 need a parent or guardian's contact information.

Full Name: _____

Phone or Email: _____

Parent or guardian's name (if under 18): _____

Phone or Email: _____